



Physicians Health Plan of Mid-Michigan Password Re-set Guide

Have you Forgotten your password or locked yourself out of your account? Now you have the option of using the HealthWeb® self-service function.

To access this function, double click on the "**Self-Service**" icon located on the left side of the screen.

PHP HealthWeb Application - Microsoft Internet Explorer provided by PHP OF MID MICHIGAN

File Edit View Favorites Tools Help

Address https://healthweb.physicianshealthplans.com/tzg/eservice/login/structure/login_fr.jsp Go Links

Username

Password

[Login](#)

[Self-Service](#)

[Provider-Search](#)

Physicians Health Plan of Mid-Michigan and Physicians Health Plan of South Michigan

Welcome to PHP HealthWeb

Physicians Health Plans

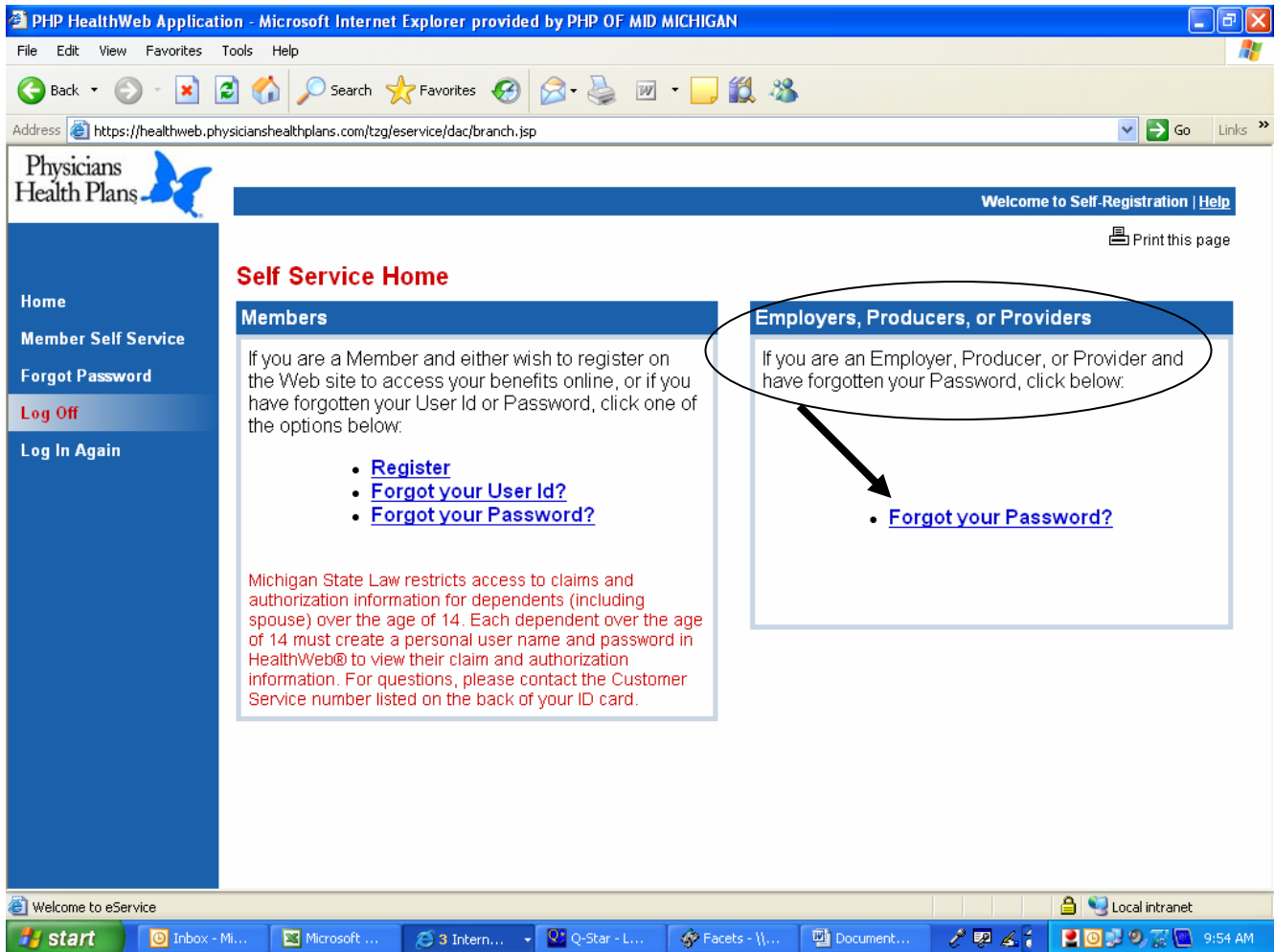
HealthWeb is a web-based collection of tools Physicians Health Plan of Mid-Michigan and Physicians Health Plan of South Michigan provides to member, employers, producers and providers. HealthWeb contains access to claims and eligibility information, benefit information, health information and other support tools.

By clicking **Login**, I certify that the information provided is my personal information or the information of a person for who I am the legal guardian. Furthermore, I understand that it is my responsibility to review and accept the [Privacy Notice](#) and [Terms of Use](#).

Done Local intranet

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When the page loads, you will see a module specific to Employers, Producers, or Providers on the right side of the screen. Click "*Forgot your Password?*".



Next, enter the following information into the “*Log In Verification Information*” module:

- User ID - will be Login/User Name, Example: 200000000006a
- Password - is the **new** password you would like to be associated with your account
- Confirm **new** password
- Challenge Question - the question you selected upon initial password selection
- Challenge Response

If you continue to have difficulty accessing your account or you obtain an error, please contact the Network Services department at 517.364.8312.

