

Very Important Message from Physicians Health Plan!

As an **eBill** User, please be aware that PHPSM is gearing up for a technology upgrade. We anticipate the introduction of new and enhanced systems beginning January 2007. Careful implementation planning is underway. PHPSM's services will be supported by new, state-of-the-art technology to better serve our members, employers, physicians, and producers. Employers will have access to a new web-based billing and enrollment environment, called HealthWeb[®].

Important!

- **You will receive your last full electronic invoice for December on November 15, as part of PHP's transition away from United HealthCare.** You will, however, continue to receive electronic invoices for 60 days for retroactive enrollments and/or disenrollments with effective dates prior to January 1, 2007. Please send payments for retroactive electronic invoices to the address indicated on the eBill.
- **You will receive a newly redesigned paper invoice for January and subsequent invoices.** Beginning with the January invoice that you will receive late December, paper invoices for activity after 1/1/07 will be mailed to your current billing address and will include a new remittance address. Please mail all paper invoice payments to the new remittance address indicated on the paper invoice. eBill will be replaced by HealthWeb[®] in early 2007.

You will receive additional communications as new systems and processes are implemented. If you have questions, please contact the Sales Department at 517-782-7154. We are happy to talk with you about the coming changes and enhancements.

