

# Very Important Message from Physicians Health Plan!

As an eServices User, please be aware that PHPSM is gearing up for a technology upgrade. We anticipate the introduction of new and enhanced systems beginning January 2007. Careful implementation planning is underway. PHPSM's services will be supported by new, state-of-the-art technology to better serve our members, employers, physicians, and producers. Employers will have access to a new web-based billing and enrollment environment, called HealthWeb®.

## Important!

- **Your access to eServices will end on October 31, 2006, as part of PHPSM's transition away from United HealthCare.** You will receive information in early January about your HealthWeb® access, allowing you to perform the same tasks you could do in eServices and more!
- **Please use paper forms to enroll or change enrollment until you have access to HealthWeb®.** Paper forms can be obtained from our website – [www.PHPCares.com](http://www.PHPCares.com). Fax the completed forms to the PHPSM Customer Service Department at 517-782-4512.

**Please Note: eBill users will continue to receive an electronic invoice until further notice.**

You will receive additional communications as new systems and processes are implemented. If you have questions, please contact the Sales Department at 517-782-7154. We are happy to talk with you about the coming changes and enhancements.

